

Appendix B: Statement of Client's Rights

Client's Rights

1. A client is entitled to receive treatment suited to the client's needs provided in a skillful, safe, and humane manner with respect for the client's dignity and personal integrity.
2. A client is entitled to be free from abuse, exploitation, neglect, and serious injury.
3. A client is entitled to communication in the client's preferred language.
4. A client is entitled to privacy during the client's treatment and care, except in cases of harm to self or others.
5. A client is entitled to obtain complete and current information provided by the client's treating behavioral health practitioner concerning all of the following:
 - A. The client's current condition and diagnosis.
 - B. The purpose, objectives, risks, side effects, appropriateness, and likely outcome of a recommended course of treatment.
 - C. Other appropriate and available alternative treatments.
6. A client is entitled to consent to or refuse treatment and withdraw consent after granting it.
7. A client is entitled to choose to participate or not to participate as a research subject or in an examination for which the primary purpose is educational or informational.
8. A client is entitled to an individualized and outcome-oriented written treatment plan, treatment based on the plan, periodic review and reassessment, and appropriate plan revision.
9. A client is entitled to ongoing participation in planning, implementing, and revising the client's treatment plan to the maximum extent of the client's abilities.
10. A client is entitled to know the name, position, and credentials of an individual participating in the client's treatment.
11. A client is entitled to receive treatment in a setting and under conditions that restrict the client's liberty only to the extent required by the client's treatment needs, applicable laws, and judicial orders.
12. A client is entitled to be free from restraint.
13. A client is entitled to assert a grievance concerning infringement of any right or present a complaint, petition, or recommendation for a change in program policies without fear of reprisal, restraint, interference, coercion, or discrimination and have the grievance, complaint, petition, or recommendation considered in a fair, timely, and impartial manner.
14. A client is entitled to receive assistance in understanding, exercising, and protecting their rights.
15. A client is entitled to fair treatment, regardless of their race, religion, gender, gender expression, ethnicity, age, disability, or source of payment.
16. A client is entitled to know about their treatment choices, regardless of cost or coverage by their benefit plan.
17. A client is entitled to receive services that will not jeopardize their employment.
18. A client is entitled to list certain preferences for a provider, and these will be honored, if possible.
19. A client is entitled to review their medical record pursuant to HIPAA guidelines.

Rights of Residential Clients

1. The rights listed below only apply to residential clients including those in group homes.
2. A client is entitled to appropriate behavioral and physical health examinations and evaluations.
3. A client is entitled to communicate freely and privately.
4. A client is entitled to retain reasonable personal belongings.
5. A client is entitled to manage the client's personal financial affairs.
6. A client is entitled to participate in available educational activities, vocational rehabilitation, community care, or other activities appropriate to the client's capabilities and consistent with the client's treatment plan.
7. A client is entitled to communicate with the client's spiritual advisor and counsel at reasonable times.
8. A client is entitled to continue practicing the client's religion.
9. If eligible, a client is entitled to vote in elections.

Statement of Client's Responsibilities

Clients have the responsibility to:

1. treat those providing them care with dignity and respect;
2. share openly with providers, so providers can deliver the best possible care;
3. ask questions about their care, to make sure they understand and are involved in their care;
4. notify their provider when changes are needed to their plan of care. The plan of care is to be agreed upon by the client and the provider;
5. follow an agreed-upon medication plan;
6. tell their provider and primary care physician about medication changes, including medications given to the client by other prescribers;
7. refrain from actions that may harm the lives or well-being of others;
8. keep appointments (clients should call their providers with a minimum of 24-hours' notice of a cancellation of a visit);
9. pay their co-pay fees and to inform the provider of any changes in their insurance or required co-pay;
10. provide payment for services, should their insurance decline payment for any reason; and,
11. identify other options that will meet their needs when the client chooses not to participate in a program or service offered.

My signature below shows I have been informed of my rights/responsibilities and understand them.

Client _____ Date: _____

Witness _____ Date: _____

Legal Guardian _____ Date: _____